Online banking with pushTAN

Setting up pushTAN

What you need for pushTAN:

- A smartphone or tablet (Android or iOS/Apple)
- Your customer support agent at the bank has activated the pushTAN procedure for your account
- You have received your initial access data, registration name and/or Legitimation ID, and if yours is a new contract, your Start PIN and registration letter

If you have all that, proceed as follows:

Activating the app on your smartphone or tablet

1. Install the "S-pushTAN" app onto your device from your App Store (Google Play/App Store).

2. Start the "S-pushTAN" app and click on "Jetzt einrichten" / "Registrierungsbrief erhalten". Confirm that you have read the information by clicking on "Weiter" and enter a secure password.

   The password must have at least 8 characters (comprising numbers, letters and one special character).

3. Scan the QR Code from the registration letter using your smartphone`s/tablet`s camera. You will then be asked to confirm your identity by entering your online-banking access data.

   Once you have done so, the successful activation of your pushTAN link will be confirmed to you.
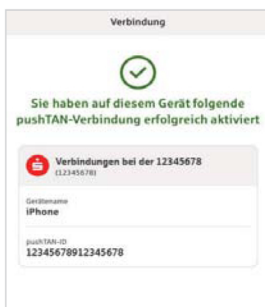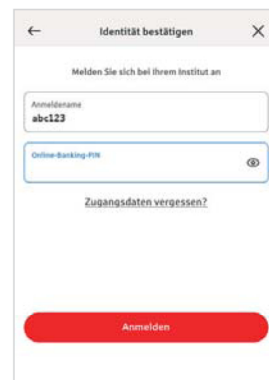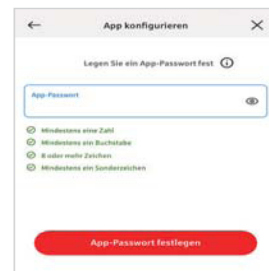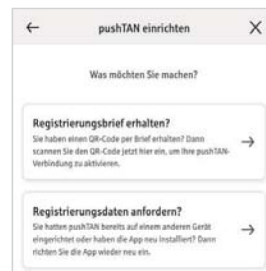
Changing your online banking PIN

4. If you are a new customer, then change the Start PIN that was issued to you into your own personal PIN that you can remember well.

Once the system confirms your new PIN you can enjoy the benefits of all the products and services we offer.